

Dear Resident,

Back in November, we wrote to you to let you know that our discussions with Sanctuary about a possible partnership were progressing well. I'm delighted to tell you that following in-depth discussions between the two organisations, and approval by both Boards, Johnnie Johnson Housing has now successfully joined Sanctuary as a subsidiary.

Sanctuary is one of the largest not-for-profit providers of housing and care in the country. The organisation owns and manages more than 120,000 homes across England and Scotland, including social housing, care homes, supported housing and student accommodation. Being part of Sanctuary will help to secure much needed additional investment to enable us to continue to deliver our services and invest in your homes both now and in the future. You can find out more about Sanctuary at [www.sanctuary.co.uk](http://www.sanctuary.co.uk).

### What does this mean for you?

You don't need to do anything. Your landlord will remain as Johnnie Johnson Housing and our teams will continue to provide their regular services to you. There will be no change to your rent or service charge, or how you report a repair, because of the partnership. Johnnie Johnson Housing will continue to run as a subsidiary, whilst our teams work together on our integration plans. We will be sure you keep you updated on our plans as they progress and as always we encourage you to get involved in any of our resident engagement activities, more details of which can be found at [www.jjhousing.co.uk](http://www.jjhousing.co.uk).

### How can you find out more?

We understand that you may have further questions about what Johnnie Johnson's partnership with Sanctuary means for you. We continue to update our frequently asked questions, and these are available on our dedicated Sanctuary partnership page on our website [www.jjhousing.co.uk](http://www.jjhousing.co.uk).

### How can I get in touch with the team at Johnnie Johnson Housing?

You can still contact us in the usual ways, by calling our Customer Experience Team on 0345 305 5335, emailing us at [general.enquiries@jjhousing.co.uk](mailto:general.enquiries@jjhousing.co.uk) or talking to your local Community Housing Officer.

Thank you again for your incredible support, involvement, and patience over the past eight months, we look forward to keeping you updated as this exciting partnership progresses.

Kind Regards



Kathryn Fox Rogers  
Managing Director

